

# Welcome to Gentofte Municipality



**GENTOFTE KOMMUNE**



## The aims of Gentofte Kommune:

- To have a high level of service and a sound economy.
- To be a well-run Municipality that focuses on quality, efficiency and renewal when serving the community.
- To give its citizens unsurpassed quality in the services provided.
- To interact actively with residents and promote community cohesion.
- To be a green municipality with good recreational facilities in green areas and pleasant harbour environments.
- To ensure that fine physical settings and a high level of professionalism are the focal points of the Municipality's services.
- To be an attractive place to work with skilled managers and employees who have fine conditions for performing their work.

## Facts about Gentofte Kommune

Population: 72.000

Area: 25 km<sup>2</sup>

No. of full-time  
municipal  
employees: 6.300

Districts: 7

Vangede, Ordrup-Charlottenlund,  
Klampenborg-Skovshoved,  
Jægersborg, Gentofte og Hellerup  
og Dyssegård.



## **Gentofte – central and green**

The proximity to Copenhagen and Øresund makes Gentofte Kommune a fine, centrally located municipality in which to live and work. The Municipality has fine public transportation services revolving around Hellerup Station.

## **Work and business**

Gentofte Kommune has low unemployment, and the business structure in the municipality is typified by many small companies and businesses.

## **Citizen Services**

As a resident of Gentofte you can easily access electronic self-service facilities 24/7 on the Municipality's website [www.gentofte.dk](http://www.gentofte.dk) or via Genvej, the Municipality's digital solution. Gentofte Kommune seeks to give the community the best access for self service; accordingly, we have created a new website in 2011.

Here you can readily find the information you are looking for, and you have easy access to all our self-service solutions. Further details about this are given on page 14.

## **Kommuneservice**

If you need personal service, Kommuneservice is your gateway to the Municipality. Kommuneservice is located to the left of the main entrance to the Town Hall.

## **Job centre**

The job centre is for the use of citizens and businesses in Gentofte Kommune. For citizens, we provide information and guidance about training, jobs and job seeking. For businesses, we offer assistance with workforce recruitment and information about subsidised employment. You can find us at [www.gentofte.dk](http://www.gentofte.dk) and at Gentofte Rådhus (Town Hall) via the entrance at Maltegårdsvej 1.

# Green areas

## **Parks, nature areas and cemeteries**

Gentofte Kommune has an abundance of pleasant parks, nature areas and gardens, as well as four cemeteries – Mariebjerg, Gentofte, Ordrup and Hellerup – all of which help to make Gentofte a green municipality. Mariebjerg Kirkegård is listed in Denmark's Cultural Canon of the 108 most valuable architectural edifices in Denmark.

Gentofte Kommune has approximately 1,400 hectares of municipal green areas. Another 2,500 or so hectares of green areas are owned either by the government or by individuals.

In 2010, Gentofte Kommune adopted a Green Structural Plan that describes its green qualities and facilities. The plan ensures that the natural and cultural value of the green areas is preserved and developed.

## **Playgrounds**

Sixteen public playgrounds are located in Gentofte Kommune. Each playground has its own particular identity, and most are situated close to public parks and nature areas. In recent years, Gentofte Kommune has been renovating all its public playgrounds and the playgrounds belonging to institutions. A map showing the locations of the public playgrounds is found at: [www.gentofte.dk/legepladser](http://www.gentofte.dk/legepladser).

## **Harbours, marinas and beaches**

The Municipality has three harbours: Skovshoved Harbour, Hellerup Marina and Tuborg Harbour. Skovshoved Harbour has been undergoing development and conversion over the last few years to modernise its facilities. There are three public beach areas – Bellevue Strandpark, Charlottenlund Strandpark and Hellerup Strandpark.





# Culture and Recreation

## Libraries

Gentofte has six libraries. These are the main library on Ahlmanns Allé, Hellerup, and five local libraries. The main library has been recently refurbished with a café and a new, up-to-date children's library; during the winter months, it is also open on Sundays. There is the option to join the Library Club and a number of reading clubs, and the libraries continuously put on lectures, workshops and concerts for children and adults. It is possible for the elderly and people with walking difficulty to have books, tapes, music and films delivered to their home. Jægersborg library is the Municipality's first key card library with free access daily between 8 am – 10 pm using a library card or health card. Further details: [www.genbib.dk](http://www.genbib.dk)

## Kulturklub Gentofte

The Municipality has an array of fascinating museums and sights of interest. As a resident of Gentofte, you can join "Kulturklub Gentofte", a cultural activities club that offers attractive member discounts and

special events. Seven of the Municipality's cultural institutions are behind the club: Bellevue Teatret, Ordrupgaard, Denmark's Aquarium, Øregaard Museum, Gentofte libraries, Gentofte cinema and Experimentarium. Traneudstillingen and Lokalhistorisk Arkiv (a museum of local history), both of which are located at the main library, also organise changing exhibitions.

## Culture all year round

Working with volunteers, clubs, institutions and museums, Gentofte Kommune stages annual cultural events such as Children's Week of Culture, The Gentofte Rock Music Championships, Street Festival, Culture & Festival Days, History Days, "Kultur der Dur" (quality culture) as well as GentofteNatten (Gentofte Night).

## Evening classes and sports clubs

A wide range of evening classes and sports clubs offer Gentofte residents education and activities, covering sport, exercise, languages, cookery, travel and other leisure activities.



# Children

## Childcare provision

Gentofte Kommune provides a childcare guarantee from the time your child is six months old up to and including the third form. At present, the Municipality has 4,350 children in childcare institutions and approximately 170 children being cared for by child-minders or via subsidised private schemes.

A targeted effort is being made in Gentofte Kommune to develop the quality of the childcare provision. Focus is continuously brought to bear on adapting the Municipality's offers to comply with the needs of its citizens.

## Health care

Municipal health care assigns a health visitor to families with new-borns within two to five days after the birth. All children are monitored until they are ten months old. If required, the contact may continue until the child reaches school age. Mothers' groups are provided in the local areas, and there are also groups for parents with twins and adoptive parents

throughout the Municipality, for example. The schools provide health education classes, health interviews and examinations for all children in kindergarten, and in the second, fourth, sixth and eighth forms.

## Dental care

The Dental Service offers to visit mothers' groups set up by the health service when the children are about six months old. All parents receive a letter specifying the offer when the children are about two months old. When the children are two and a half years old, they are invited to their first "playing appointment" at one of the Municipality's four dental clinics. After this, the children are called in as required for examination/treatment. All types of dental work are offered, and parents are always welcome to get in touch with the dental clinics if they have any questions about their children's teeth. Residents with physical or mental disabilities can be attended to by a visiting dentist. Here, the Dental Service treats children and adults who have been referred to the scheme.



## Schools

Gentofte Kommune has eleven recently modernised primary and lower secondary schools – one of which is a special school – and there is one brand-new primary and lower secondary school, Hellerup Skole. The school renewal project was conducted in close cooperation with parents, teachers, educators, pupils and specialists and with the support and encouragement of the Town Hall staff.

The Municipality also has seven private schools: an evening school for young people, four upper secondary schools (gymnasium), one higher preparatory course (HF) and one adult upper secondary course (studenterkursus).

Gentofte Kommune intends to have the best schools for children and young people. Stimulating and enriching, with a constant focus on developing new opportunities for learning in a positive physical setting – while respecting differences in the way children and young people learn.

Children and young people in Gentofte learn to cope with a changing world. A world that constantly offers new opportunities and challenges; a world in which children and young people, in their lifelong learning process, have an active and committed part in shaping society, both nationally and globally.

Children, young people, parents, managers and employees in Gentofte have a great deal of resources and potential to offer. We are all duty-bound to ensure that these resources and this potential are used, developed and utilised to the maximum; we have a joint responsibility to retain and encourage the joy of, and passion for, learning. This is why our vision of learning going forward is “Learning without limits”.

## After school

After school, Gentofte Kommune offers children aged 10 to 18 recreational clubs and youth club activities at the Municipality's ten recreational centres. For further information, visit [www.gentofte.dk/fritidscentre](http://www.gentofte.dk/fritidscentre).

# Provision for Young People

## **Ungdomsskolen: an evening school for young people**

An evening school for young people (Ungdomsskolen) offers a wide selection of courses, ranging from scuba-diving and Japanese classes to trips abroad. Ungdomsskolen also houses the Municipality's tenth-form centre. For further information, visit [www.10klasse.gentofte-skoler.dk](http://www.10klasse.gentofte-skoler.dk).

## **Schools for cultural activities – Music, drama and art**

The cultural schools at Duntzfelts Allé in Hellerup house Gentofte Musikskole (music school), Drama- og Billedskolen (the school of drama and art) as well as "Kulturpakkerne" (the culture packages). At Gentofte Musikskole (music school), more than 2,000 pupils aged 0–25 receive instruction in music, singing and playing together.

The school of drama and art teaches 200 children and young people drama and art, while "Kulturpakkerne" is a creative, artistic resource for the Municipality's childcare institutions and schools. For further information, visit [www.kulturskolerne.dk](http://www.kulturskolerne.dk)

## **Youth housing**

Gentofte Kommune has 235 housing units for young people. Youths residing in the Municipality may be registered on a waiting list when they turn 14. The housing units for youths are managed by DAB. For more information, visit [www.dabbolig.dk](http://www.dabbolig.dk)

In addition, 86 public housing units for youths have been created in Jægersborg



Vandtårn and in the new public-housing project in Ørnegårdsparken. The housing units are managed by Domea. For more information, visit [www.domea.dk](http://www.domea.dk)

## **Prevention and advice**

The Municipality offers various types of assistance and advice to families, children and youths living in the Municipality. Gentofte Kommune has an SSP (School, Social Services, Police) consultant and a large prevention unit that provides guidance to children, youths and their parents regarding things like youth problems, family-related problems and substance abuse.

The various types of advisory services offered are an open offer to all families with children living in Gentofte Kommune. It is possible to show up or phone without a previous appointment. The telephones are staffed outside the Municipality's ordinary office hours, and it is possible to remain anonymous. Further details: [www.gentofte.dk/SSP](http://www.gentofte.dk/SSP).



# Provision for residents with a physical or mental disability

## High quality close to home

Gentofte Kommune endeavours to give all its residents – irrespective of any disabilities or an individual's circumstances in life – the opportunity to utilise their own resources to enjoy quality of life and lead as meaningful a life as possible.

Accordingly, we try to ensure that everyone resident in the Municipality with a disability receives relevant provision of a high quality, ideally close to home.

We have a wide range of institutions and extensive provision for children and adults with physical or mental disability. Provision includes full-time care institutions, relief care and special needs education for children and young people. For adults, we offer large-scale residential accommodation, small-scale housing communities, employment schemes, activity and community schemes as well as in-home support and leisure activities.

# Elderly citizens

## Home nursing

Gentofte Kommune gives high priority to home nursing. We stress the importance of home nursing as a professional initiative using appropriately skilled employees who provide well-qualified, practical assistance and personal care. Accordingly, we are very strict in the selection of home nurses, and we work hard to keep staff skills up to date and to develop the quality of the practical help and care they give. We are working to ensure a positive working environment, including in clients' homes.

Overall, we have done much to ensure professional excellence in the home nursing we provide for elderly people in Gentofte. Our home nursing staff carry out their demanding, important work every day of the year.

## Senior housing and assisted living facilities

The Municipality has more than 1,100 dwellings at its disposal for elderly and disabled retirees. The Municipality is undertaking a major modernisation programme for all sheltered housing and nursing homes involving conversions and extensions; this will continue until 2014. In 2010, the Municipality opened an annex to the Rygårdcenter incorporating 40 units, and at Nymosehave, 20 new dwellings are now in use. We held a public vision consultation about the new construction in the grounds of Jægersborg Kaserne barracks, and many residents participated. The architectural completion has been concluded and now the work of

designing and planning a "Care Home of the Future" is getting under way.

## Disability equipment

Residents with a physical or mental disability can get advice and guidance about disability equipment, housing changes, vehicles for the disabled and more in the Care and Health (Pleje & Sundhed) department.

## Health for Senior Citizens

A number of activities are offered each year through the prevention programme "Health for Senior Citizens" such as dancing, physical exercises, fitness, stays at a health resort, cooking, and a cultural club for all citizens over 60. To view the programme, visit [www.gentofte.dk](http://www.gentofte.dk).

## Day centres

Each week, approximately 300 retirees living at home make use of the Municipality's two municipal day centres. The day centres provide the opportunity to express one's creativity through physical exercise, handicrafts, card games or discussion groups.

## Rehabilitation

Tranehaven is Gentofte Kommune's centre for rehabilitation therapy for all citizens recovering from sports injuries, hospitalisation and/or operations. Individual and group therapy are offered. Elderly citizens are offered training so they can live on their own in their own home after a prolonged stay in the hospital. Health-promoting and preventative activities are also included as part of the centre's work.

# Sport and health

## Focus on citizens' health

Sports, exercise and recreational activities have fine physical settings and arenas in Gentofte, and the Municipality is currently enlarging its sports facilities.

The Kildeskovshallen sports facility has been refurbished, and the Municipality has received new exercise halls at Dyssegårdsskolen and Skovgårdsskolen. The new synthetic grass pitch at Gentofte-Vangede Idrætsforening sports club extends the football season year round, and in Skovshoved, a new indoor tennis court was opened in 2011. At Gentofte Stadium, a new ice-skating centre has been constructed with a large ice rink for figure skating and ice hockey as well as two smaller curling rinks. The enlargement of Gentofte Stadium will continue over the next few years to provide better conditions for the many clubs and associations that use the facility.

Gentofte Kommune has established a sports school offer at Bakkegårdsskolen, where talented athletes receive support to attend to both their schoolwork and their sport. In addition, "Active Autumn" (week 42), "Active Winter" (week 7) and "Active Summer" (during the schools' summer holidays) offer a profusion of sports and recreational activities for children and youths living in the Municipality.

## Health policy

Gentofte Kommune's Sports and Exercise Policy brings focus to bear on sports and exercise for and including its citizens. In 2009, Gentofte Kommune adopted new targets and actions to work on up to 2012. In 2007, the Municipality adopted a health policy that seeks to spotlight the health of every citizen in the Municipality.



# Technical and environmental services

## Municipal infrastructure

The Municipality's roads, cycle paths, pavements, water and sewers are maintained by Park og Vej (parks and roads) and Nordvand A/S, situated on Ørnegårdsvej.

In 2009, Gentofte Kommune adopted a Transport Policy which seeks to promote road safety and also ensure ease of accessibility. One element of traffic policy was the creation of a parking unit – Parkering Gentofte. The unit will monitor parking in the Municipality's two parking zones, which have been set up around Bakken in Klampenborg and around Hellerup Station. The unit will also monitor parking near Bellevue Strandpark and the Municipality's schools, and look out for any parking on cycle paths. For more information about parking zones and Parkering Gentofte, visit [www.gentofte.dk/parkering](http://www.gentofte.dk/parkering).

## Emergency management

Gentofte's emergency management service is housed in the fire station next to the Town Hall. The emergency management service performs officially mandated tasks and fire inspection and fire-safety processing of building projects. The on-duty emergency response command is handled by four municipal fire inspectors. Fire-fighting is performed by Falck, whose emergency response centre also takes incoming calls from the Municipality's citizens.

## Climate

Climate change does not respect municipal or national borders. For this reason, Gentofte Kommune is also shouldering

its share of the responsibility for reducing Denmark's total carbon emissions.

In 2009, the Municipality entered into an agreement with The Danish Society for Nature Conservation, making Gentofte a "Climate Municipality". As a result, the Municipality has committed to implementing a 2% reduction in carbon emissions by the year 2025.

In addition, a climate plan has been established as the framework for the next year ten years of climate initiatives involving the operation of the Municipality, its residents and business community.

The plan is built up around three action areas:

- an action to reduce the Municipality's own carbon emissions;
- an action to encourage citizens, companies and organisations in Gentofte to reduce their carbon emissions;
- general measures for adapting to the climate changes that will come in any event.



# Architecture

## Architecture in Gentofte

Gentofte Kommune is characterised by many buildings of high architectural value. Historically valuable buildings include Charlottenlund Palace, Bernstorff Palace and Bernstorff Park with the beautiful Swedish Villa, Øregård Museum and Hovedbiblioteket (main library). Gentofte Town Hall, from 1936, is kept in neoclassical style and was designed by Thorvald Jørgensen, the then palace architect.

Throughout the 20th century and in recent times, Gentofte Kommune has been a centre of architectural excellence.

The listed sports facility, Kildeskovshallen (1979), is one of the most beautiful architectural edifices.

Munkegårdsskolen, which also has protected status, is another example. The school was designed by Arne Jacobsen, and has been given an exciting new extension designed by the architect Dorte Mandrup. The extension is innovative, yet in harmony with conservation values.

## Focus on exercise

Recently, the Municipality has also prioritised sport and exercise, e.g. with six new sports halls of high architectural calibre: the sports hall at Bakkegårdsskolen; Ordrup Hall; Gersonsvej Recreation Centre (Fritidscenter); the Exercise Hall (Bevægelseshallen) at Dyssegårdsskolen and Skovgårdsskolen; and Maglehallen. In addition, Gentofte Stadium now has a new ice-skating centre as of October 2011, and the club houses at Skovshoved Harbour have been renovated.

## Even more exciting architecture to come!

Over the next few years, Gentofte Kommune will see even more examples of excellent, exciting architecture, notably when it comes to buildings for our elderly people. The Rygårdcenter has already been extended, and the Jægersborg Kaserne barracks site will be developed to provide sheltered housing.





# Digitised Citizen Services

## Digital options

Gentofte Kommune is keenly focused on exploiting digital possibilities to provide optimal services and actively involve citizens living in the Municipality. Our website has lots of information and news and in addition to this gives access to a number of services, including:

- **Genvej.** Genvej is your direct portal to your personalised information and self-service options. You can log on any time – Genvej is open 24/7. Here, you will find information pertaining to you, your family and your home. Here are some examples of what you can access:
  - BørneGenvej
  - Applying for a passport
  - Registering for a school place
  - Property tax card
  - Applying for maintenance contributions
  - Place allocation
  - Applying for a building permit
  - Chat with the Municipality

- **Digital Post in Genvej.** Genvej also gives you access to Digital Post, your secure e-mail inbox, where you can exchange confidential information with all the public authorities in Denmark. It is easy to keep track of your Digital Post – you can receive a text message alert or e-mail notification whenever new mail arrives for you.

- **Digital allocation.** Digital allocation gives you an overview of day-care provision in the Municipality. Log on using NemID – and then you can search for and book available places for your child based on criteria such as start date, distance from your home and opening hours. As a newcomer to Gentofte Kommune, you can also access digital allocation three months before you relocate to the Municipality.

For further information about Genvej and using our self-service solutions, visit [www.gentofte.dk](http://www.gentofte.dk)



## Brief history

### Engelhart's road signs

The municipal road signs with the special heart-shaped dot above the "j" are another hallmark.

This unique design was made in the early 1920s by architect and printer Knud Engelhart. The heart has become a cherished symbol and is used in the right corner of the town arms and in other contexts. Knud Engelhart was also responsible for designing the mushroom-shaped advertising pillars found along various streets of Gentofte.

### The Municipality's town arms

Gentofte Kommune's town arms have been in use since 1903. Although the town arms have been renewed over the years, the basic design and symbolism are the same.

- The three bells symbolise the three original parishes: Gentofte, Ordrup and Hellerup.
- The trees symbolise the green areas – the woods. The trees along Jægersborg Allé inspired the depiction of the trees in the arms.
- The sea and the sun symbolise the Municipality's location by the east coast along Øresund – where the sun rises.

### Mayoral chain

The town's mayoral chain is unusual because it was the first of its kind in Denmark. It was made in 1934 and cost DKK 850 at the time. The chain is made of gold-plated silver with enamel on the arms, the year and flag.

# THE GREEN MUNICIPALITY



## **Gentofte Kommune**

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## **Opening hours**

Monday – Wednesday 8 am – 4 pm  
Thursday 8 am – 6 pm  
Friday 8 am – 2 pm

